



UAE Govt. relies on Andolasoft's proven quality assurance services for their digital transformation project(s).

Industry:

Transport

HQ/Location:

Ras al Khaimah

Presence:

7 Emirates

Client:

Our client is a transportation authority of the Government of the UAE. RAKTA is responsible for providing efficient, luxurious and safe transportation for UAE citizens. Their Strategic mission is to ensure service quality, customer focus, strategic partnerships, security and safe transportation for all.



“The strategy of RAKTA is to provide smart and distinguished services to customers & create an integrated transportation system. Your digital solutions to improve the transport sector are key to enhancing relationships with government and private sectors. We thank you for your positive participation in achieving the vision of the RAK Government.”



ENG. ESMAEEL HASSAN ALBLOOSHI
GENERAL MANAGER

Before Andolasoft Inc.

RAKTA had undertaken digitization of their entire transport booking system. However, inconsistent releases over two quarters impacted their go-live plans. And they had to re-initiate the entire program.

Their Challenges

- ✓ No formal project documentation or scope
- ✓ Excel based test case management
- ✓ Delays in releases right from Release 1
- ✓ Multiple rollbacks due to erroneous releases
- ✓ Lack of visibility to critical issues and their resolution
- ✓ No feedback mechanism for client to share his concerns or inputs
- ✓ Unavailability of experienced & skilful testers
- ✓ No centralized Bug Tracking tool

After Andolasoft Inc.

Andolasoft, started with multiple deep dive sessions, stakeholder interviews to identify their pain points, streamline scope and align delivery with their goals.

Our Approach

- ✓ End to end project scope documentation was drafted, reviewed & signed-off over 2 week onsite session.
- ✓ Dedicated Dev and QA teams assigned along with a Solutions Architect & Technical Project Manager
- ✓ Project review cadence was setup with key RAKTA officials
- ✓ Agile SCRUM methodology was implemented to improve customer engagement & feedback process
- ✓ Orangescrum Bug & Issue Management helped for centralized and timely bug resolution
- ✓ All internal and client communication was handled using Orangescrum project management tool for absolute transparency and collaboration

Benefits for RAKTA

- ✓ Successful implementation of 7 Bug free releases
- ✓ Project on schedule and on-track w.r.t the overall go-live date
- ✓ Improved & timely communication with the customer stakeholders
- ✓ Significant Increase in requirements conformance
- ✓ Test Cases update and reusability increased, thus saving more time
- ✓ Conducted detailed post implementation review (PIR) & Sprint retrospectives
- ✓ Quicker bug fixing due to collocated dev and bug teams

Andolasoft Engagement

Andolasoft is a trusted web and mobile apps development company based in San Jose, CA, USA and a proven partner for all your web and mobile app development needs. We believe we have the right experience to help you with the same

Are you interested in developing and maintaining your application by Andolasoft! Please email us your details at info@andolasoft.com and we will get back to you as quick as possible.

Technology Expertise

